



***Life Balance Power***

November 10, 2013

***Robert Slocum***  
***North Point Home Services***

Dear Robert,

Thank you for the brilliant idea of having a step-platform in my kitchen. I am so glad you encouraged me to have a large platform in the kitchen. When I step onto it, I feel secure. I didn't realize that my old tiny stepstool was making me feel insecure.

The platform you created for me has really changed my kitchen experience. Everything feels doable. Before, everything felt like a chore and took twice as much time because I would step on and off this tiny plastic stepstool. I am excited to use and enjoy my kitchen.

I really appreciate you tuning in to my problem and creating a brilliant solution.

Thank You!

***With Gratitude,***  
***Archana Patel***